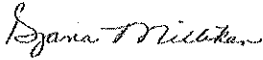




Delivering Efficiency to Healthcare



FAX COVER

From: National Distribution & Contracting, Inc. Djana Milliken – Compliance ***URGENT*** ***This is being faxed/emailed to the "bill to" account for your company. Please distribute to any/all branches.***	
To: Purchasing or Regulations Department	Date: 9/21/2016
Pages: <u>4</u> (Including cover page)	
Regarding: PrePak Products Voluntary Product Recall Economy Rehab Pulley Item # 190	
Comments: Dear Distributor, Attached is a letter we received from PrePak Products regarding the recall on the Economy Rehab Pulley. Our records indicate that you purchased this product from us. PrePak Products distributed affected recalled product from January 1, 2016 to September 1, 2016. Please read attached letter and check your inventory for any affected product with listed lot number. If you have any of this product in stock please fill out attached "Request for return" form, so that we can issue you a RGA for return. <u>Also, please make note that no credit will be issued without an RGA. If you have any questions please feel free to contact me. It is very important that we receive a response, a record of receipt is very important in documentation of these types of notices.</u> Additionally, if you have distributed these products to your customers, please advise them of the recall, and have return any affected product to you. Thanks, 	



4055 Oceanside Blvd Ste L, Oceanside CA 92056-5821
Phone: (800) 544-7257 / (760) 643-0390
Fax: (800) 577-3725 / (760) 643-0391
info@prepakproducts.com www.prepakproducts.com

URGENT PRODUCT RECALL

Susan Sanders
Sales Dept
PrePak Products Inc
4055 Oceanside Blvd Ste L
Oceanside, CA 92056

9/19/2016

This is to inform you of a product recall involving:

#190 Economy Rehab Pulley UPC #681049190015

See enclosed product photograph for ease in identifying the product.

This recall is being initiated due to a potential failure of the black pulley fender (see enclosed photo). There is a sporadic manufacturing defect that could cause the pulley wheel to release from the fender and the door attachment. Such failure during use could cause injury to the consumer. Not all Economy Rehab Pulleys are affected but we felt it prudent to recall any inventory you or your customers may have.

Economy Rehab Pulleys shipped after Sept 1, 2016 are not subject to recall.

Immediately examine your inventory and pull all products subject to recall. Upon receipt of the attached Recall Response Form, PrePak will contact you and make arrangements for pickup and replacement of all recalled product. In addition if you have distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter.

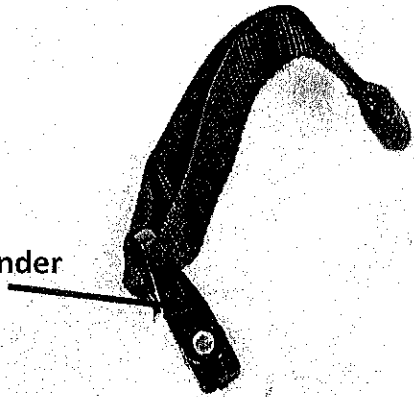
This recall should be carried out to the consumer level. Your assistance is appreciated to prevent any consumer injury.

Please complete and return the enclosed response form as soon as possible. If you have any questions please contact me at 800-544-7257 x105 or at sales@prepakproducts.com

Susan Sanders
Sales Manager
Enclosures; Product Photograph and Recall Response Form

PrePak Products Economy Rehab Pulley Model #190

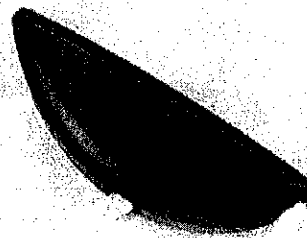
Black pulley fender



REHAB PULLEY



EXERCISES
And Instructions





9/21/2016

PrePak Products - Economy Rehab Pulley # 190

Please fill out and fax/email this distributor form within 10 business days, even if you do not have the recalled product.

Please complete and fax to: 615-229-6801 Or email to: Compliance@ndc-inc.com

REQUEST FOR RETURN FORM

Customer Information

Account No. _____

Account Name _____

Address _____

City/State/Zip _____

Contact Name _____

Phone No. _____

Fax No. _____

Email _____

Inventory Information

Item number	Quantity to return
190	

- I have read and understood the information within the accompanying notification. All relevant customers/ personnel have been informed of its contents, any necessary actions taken and records retained as part of our documentation.
- We have inspected our inventory and have no product related to this recall

Completed by: (Print Name /Signature/Date) _____

Returned Completed form to:

Fax #:
Email:

Djana Milliken
615.229-6801
compliance@ndc-inc.com

Delivering Efficiency to Healthcare®

402 Wex Drive, Suite 600 / Murfreesboro, TN 37132
www.ndc-inc.com / 1-800-552-3301